



## Accessible Customer Service Feedback Form

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CASE 'N DRUM OIL LP is committed to providing its goods and services in a manner that respects the dignity and independence of all people. In order to ensure that we are meeting your needs, please complete the information below.

Did we respond effectively to your customer service needs?

- Yes
- No

**Comments:**

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Were your accessibility needs accommodated in the delivery of our customer service?

- Yes
- No

**Comments:**

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Did you have any problems accessing our goods and services?

- Yes
- No

**Comments:**

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**Additional Comments:**

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**Contact Information (Optional):**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_  
\_\_\_\_\_

**Phone No.:** \_\_\_\_\_

**Email:** \_\_\_\_\_

We also provide additional methods of receiving customer feedback including:

By Mail: CASE 'N DRUM OIL LP  
3462 White Oak Road  
London, ON N6E 2Z9  
Attention: Suzanne Newington

By Telephone: 519-681-3772 or 1-800-265-7642

By TTY Bell Relay Service: 1-800-855-0511

By Fax: 519-681-4680

By Email: [snewington@cndoil.ca](mailto:snewington@cndoil.ca)

By Feedback Form: [www.cndoil.ca](http://www.cndoil.ca)

In Person: CASE 'N DRUM OIL LP  
3462 White Oak Road  
London, ON N6E 2Z9